



LIMITED PRODUCT WARRANTY REGISTRATION FORM

| Top Portion and Keep Copy A is for YMGI Internal records. Copy B is for Installer to Fill out and Mail back to YMGI. Bottom Copy C for Customer records. | | | | | | | | | |
|---|--|---------------|--|---|------------------------------|--|--|----------------------------------|--|
| For YMGI Use Only | Date: | | Shipping Packing List Number: | | Registration Card Serial No. | | | | |
| | Did the Company Pay YMGI: | | Unit(s) Work Successfully: | | Yes/No | | Date Completed Registration Card Received: | | |
| | Installation Invoice Attached to the Registration Card | | Hired YMGI Recommended HVAC Contractor/Technician? | | Warranty Approved | | Warranty Denied | | |
| Outdoor Unit Serial Number : | | | Indoor Unit Serial Numbers: | Unit 1 | Unit 6 | | | | |
| | | | | Unit 2 | Unit 7 | | | | |
| | | | | Unit 3 | Unit 8 | | | | |
| | | | | Unit 4 | Unit 9 | | | | |
| | | | | Unit 5 | Unit 10 | | | | |
| Contact at Installation Location: | | | | | | | | | |
| Name: | | | Phone: | | Fax: | | | | |
| Address: | | | Email: | | | | | | |
| City: | | | State (Province): | | Country: | | | | |
| Contact of the Installing HVAC Contractor/Technician: | | | | | | | | | |
| Technician Full Name (Print): | | | Phone: | | Fax: | | | | |
| HVAC Technician's Company: | | | Email: | | | | | | |
| Company Address: | | | City: | | State (Province): | | | | |
| Currently Licensed/Certified HVAC Technician License or Certification Number: | | | License Approved/Certified by: | | | | | | |
| Official Phone # to Check the License Validity: | | | | | | | | | |
| Checklist for Installing HVAC Technician to Verify Installation Quality, and for Warranty Processing Purpose (If not filled out completely by technician, warranty will be voided) | | | | | | | | | |
| 1) Did you install the whole system? If not, please note below. | | | | 15) Where is the outdoor unit located? | | | Is the outdoor unit anchored to ground or secured onto wall bracket? | | |
| Yes | | No | | | | Ground wall balcony roof other location or pad | | Yes No | |
| 2) What had been done, prior to your arrival? | | | | 16) Have you checked to make sure there is no cross-piping and/or cross-wiring between any two indoor units (zones)? What was your procedure? | | | | | |
| 3) Did you read the User Manual and Installation Instructions before starting the installation? | | | | 17) Were the refrigerant pipe ends capped or sealed, prior to running them through structures to keep debris from entering the copper lines? | | | | | |
| Yes | | No | | 18) Have you checked both cooling and heating on all indoor units individually to ensure proper function? | | | | | |
| 4) Who unpacked the unit and accessory boxes to check for damage? | | | | Yes | | No | | | |
| 5) Supply electrical power V/Ph/Hz measured at wiring terminal block of | | | | 19) Did you charge the inter-connecting copper pipes and indoor unit with nitrogen to check for positive leakage (pressures 150-200PSI), before conducting a vacuum leak check? | | | | | |
| Indoor unit: | | Outdoor unit: | | Yes | | No | | | |
| 6) Incoming electrical power V/Ph/Hz measured at terminal blocks of | | | | 20) Did you vacuum correctly to check the connecting pipes and indoor unit for leakage? What was the micron gauge reading, for how many minutes? | | | | | |
| Indoor unit: | | Outdoor unit: | | 21) Did you check the compressor's start and stop sequences to determine proper functionality? | | | | | |
| 7) Wire gauge, length and terminal colors between circuit breaker/disconnect switch to outdoor unit: | | | | Yes | | No | | | |
| 8) Wire gauge, length and terminal colors between each indoor and outdoor unit: | | | | 22) If copper length were not made to the supplied or recommended refrigerant pipe length, how much refrigerant added or deducted? | | | | | |
| Unit A | | Unit B | | Unit C | | Unit D | | | |
| 9) The size of HVAC circuit breaker/fuse or disconnect switch to the outdoor unit: | | | | 23) Measured refrigerant pressures at outdoor service suction valve, when unit was stabilized. | | | | | |
| 10) Are the inter-connecting wires and copper lines between indoor and outdoor units installed/covered/protected by line set covers, or anything else? | | | | Heat pump (PSI): | | Cooling (PSI): | | Outdoor Ambient Temp. (°F): | |
| 11) What is the refrigerant pipe length between each indoor unit and the outdoor unit? | | | | At cooling: indoor return air °F | | Discharge air °F | | and outdoor °F | |
| Unit A | | Unit B | | Unit C | | Unit D | | At heating: indoor return air °F | |
| Unit A | | Unit B | | Unit C | | Unit D | | Discharge air °F and outdoor °F | |
| 12) Where is/are the indoor unit(s) located? (Bedroom, kitchen, etc.) | | | | 25) Have you checked all unit functions with customer present, and all functions are working correctly? | | | | | |
| 13) What is the elevation difference between each indoor unit and the outdoor unit? | | | | Yes | | No | | | |
| 14) Did you check the indoor unit for condensate leakage and refrigerant leakage, before and after connecting them? | | | | Yes | | No | | | |
| 15) What is the refrigerant pipe length between each indoor unit and the outdoor unit? | | | | 26) Did you show the user how to operate the unit? Did he/she understand you? | | | | | |
| Unit A | | Unit B | | Unit C | | Unit D | | Yes No | |
| 16) Did you check the indoor unit for condensate leakage and refrigerant leakage, before and after connecting them? | | | | Yes | | No | | | |
| 17) What is the refrigerant pipe length between each indoor unit and the outdoor unit? | | | | 27) Do you provide regular one-year free technical service for this installation? | | | | | |
| Unit A | | Unit B | | Unit C | | Unit D | | Yes No | |
| 18) Did you check the indoor unit for condensate leakage and refrigerant leakage, before and after connecting them? | | | | Yes | | No | | | |
| 19) What is the refrigerant pipe length between each indoor unit and the outdoor unit? | | | | 28) Do you list the working details in the invoice and leave a copy to the customer? | | | | | |
| Unit A | | Unit B | | Unit C | | Unit D | | Yes No | |
| 20) Did you check the indoor unit for condensate leakage and refrigerant leakage, before and after connecting them? | | | | Installation Finished and Unit Works Successfully. | | | | | |
| 21) What is the refrigerant pipe length between each indoor unit and the outdoor unit? | | | | Print Name of Owner: | | | | | |
| 22) Did you check the indoor unit for condensate leakage and refrigerant leakage, before and after connecting them? | | | | Signature: | | | | | |
| 23) What is the refrigerant pipe length between each indoor unit and the outdoor unit? | | | | Date and time: | | | | | |
| 24) Did you check the indoor unit for condensate leakage and refrigerant leakage, before and after connecting them? | | | | By signing above, I acknowledge the liability and responsibility for any false statement or omission of facts, and I authorize YMGI to verify the details provided above, and make its decision on warranty. I understand our filing or filling out of the warranty card/form DOES NOT imply automatic warranty approval, because warranty is approved only to qualified and successful installations by a qualified HVAC technician. I understand that the warranty (if approved) is a standard 5 year compressor and 1 year parts only, and does not include any labor coverage. I agree to and will follow all the contents contained in the Limited Product Warranty Policy of YMGI, and no other entity, stated in public, including but not limited to manuals, web site, email, etc. | | | | | |
| 25) What is the refrigerant pipe length between each indoor unit and the outdoor unit? | | | | Important Note: A copy of the installing HVAC company's invoice to show all their work details, your payment proof, center copy B of this registration card filled out after a successful installation, all three (3) MUST be mailed together to Warranty Dept., YMGI Group, POB 1559, O'Fallon, MO 63366, for warranty processing. Customer keeps bottom copy C. YMGI will check against copy A that was kept at YMGI. | | | | | |