



**YMGI FANS  
LINE CARD  
November 13, 2020  
YMGI Group**






# Ceiling Mounted Exhaust Fans

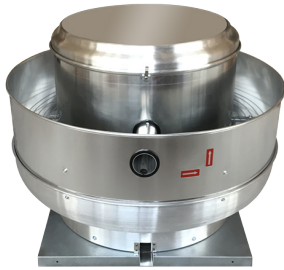
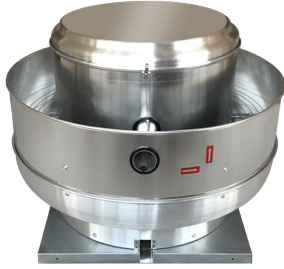


## Easy Installation.




Perfect for New Construction, Retrofits or Replacement of Old Ventilation Fans.

- Ultra Quiet Exhaust Fan
- Built-in Light.
- High Quality Construction
- Spring Mounted Front Panel
- Compact Design
- Easy Installation
- Easy Disassembly
- Easy to Clean

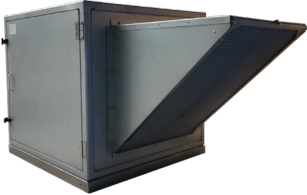



Ceiling Mounted Exhaust Fans								
Models	Image	Housing dimensions	Impeller (mm)	Duct size (mm)	Voltage	CFM	Noise (sones)	EER
FB080A-A115		9" x 9" x 7.8"	150	100	120/220	80	0.6	4.0
FB110A-A115		9" x 9" x 7.8"	150	100	220/220	110	1.5	3.5
FB080A-A024		9" x 9" x 7.8"	150	100	24	80	0.6	4.0
FB110A-A024		9" x 9" x 7.8"	150	100	24	110	1.5	3.5
FB080A-A115L		9" x 9" x 7.8"	150	100	120/220	80	0.6	4.0
FB110A-A115L		9" x 9" x 7.8"	150	100	220/220	110	1.5	3.5
FB080A-A024L		9" x 9" x 7.8"	150	100	24	80	0.6	4.0
FB110A-A024L		9" x 9" x 7.8"	150	100	24	110	1.5	3.5
FB080B-A115		10.24" x 10.24" x7.87"	180	100	120/220	90	1.0	3.5
FB110B-A115		10.24" x 10.24" x7.87"	180	100	120/220	130	2.0	3.5
FB080B-A024		10.24" x 10.24" x7.87"	150	100	24	90	0.8	3.5
FB110B-A024		10.24" x 10.24" x7.87"	150	100	24	130	2.5	3.5

Ceiling Mounted Exhaust Fans						
Models	Image	AC motor 1Ø	AC motor 3Ø	HP	Fan Speed (RPM)	CFM
FRUE-10D-0AA		120V/1/60Hz	NA	0.33	1720	788-1338
FRUE-10D-0BA		220V/1/60Hz	NA	0.33	1720	788-1338
FRUE-10D-0CA		220V/3/60Hz	NA	0.33	1720	788-1338
FRUE-14D-0AA		120V/1/60Hz	220V/1/60Hz	0.5	1720	1125-2563
FRUE-14D-0BA		220V/1/60Hz	220V/1/60Hz	0.5	1720	1125-2563
FRUE-14D-0CA		220V/3/60Hz	380V/3/60Hz	0.5	1720	1125-2563
FRUE-10B-0AA		220V/50Hz or 60Hz	380V/50Hz or 60Hz	0.33	1050	1125-2625
		120V/60Hz	220V/50Hz or 60Hz	0.33		
FRUE-10B-0BA		220V/50Hz or 60Hz	380V/50Hz or 60Hz	0.50	1250	1125-2625
		120V/60Hz	230V/50Hz or 60Hz	0.50		
FRUE-10B-0CA		220V/50Hz or 60Hz	380V/50Hz or 60Hz	0.75	1400	1125-2625
		120V/60Hz	230V/50Hz or 60Hz	0.75		
FRUE-10B-0DA	220V/50Hz or 60Hz	380V/50Hz or 60Hz	1	1720	1125-2625	
	120V/60Hz	230V/50Hz or 60Hz	1			
FRUE-14B-0AA		220V/50Hz or 60Hz	460V/50Hz or 60Hz	0.33HP	850 RPM	1375-4875
		120V/60Hz	230V/50Hz or 60Hz	0.33HP		
FRUE-14B-0BA		220V/50Hz or 60Hz	460V/50Hz or 60Hz	0.50HP	1000 RPM	1375-4875
		120V/60Hz	230V/50Hz or 60Hz	0.50HP		
FRUE-14B-0CA		220V/50Hz or 60Hz	460V/50Hz or 60Hz	0.75HP	1130 RPM	1375-4875
		120V/60Hz	230V/50Hz or 60Hz	0.75HP		
		220V/50Hz or 60Hz	460V/50Hz or 60Hz	1.0HP	1400 RPM	1375-4875
		120V/60Hz	230V/50Hz or 60Hz	1.0HP		
FRUE-14B-0EA	220V/50Hz or 60Hz	460V/50Hz or 60Hz	1.5HP	1620 RPM	1375-4875	
	120V/60Hz	230V/50Hz or 60Hz	1.5HP			
		220V/50Hz or 60Hz	380V/50Hz or 60Hz	0.50HP	850RPM	1728-6048
		120V/60Hz	230V/50Hz or 60Hz	0.50HP		
FRUE-16B-0A		220V/50Hz or 60Hz	380V/50Hz or 60Hz	0.75HP	1000RPM	1728-6048
		120V/60Hz	230V/50Hz or 60Hz	0.75HP		
FRUE-16B-0BA		220V/50Hz or 60Hz	380V/50Hz or 60Hz	1.0HP	1130RPM	1728-6048
		120V/60Hz	230V/50Hz or 60Hz	1.0HP		
FRUE-16B-0CA		220V/50Hz or 60Hz	380V/50Hz or 60Hz	1.5HP	1250RPM	1728-6048
		120V/60Hz	230V/50Hz or 60Hz	1.5HP		
		220V/50Hz or 60Hz	380V/50Hz or 60Hz	2.0HP	1400RPM	1728-6048
		120V/60Hz	230V/50Hz or 60Hz	2.0HP		

Ceiling Mounted Exhaust Fans							
Models	Image	AC motor 1Ø	AC motor 3Ø	HP	Fan Speed (RPM)	CFM	
FRUE-18B-0AA		220V/50Hz or 60Hz	460V/50Hz or 60Hz	0.75HP	700 RPM	2160-7560	
		120V/60Hz	230V/50Hz or 60Hz	0.75HP			
FRUE-18B-0BA			220V/50Hz or 60Hz	460V/50Hz or 60Hz	1.0HP	850 RPM	2160-7560
		120V/60Hz	230V/50Hz or 60Hz	1.0HP			
FRUE-18B-0CA			220V/50Hz or 60Hz	460V/50Hz or 60Hz	1.5HP	1000 RPM	2160-7560
		120V/60Hz	230V/50Hz or 60Hz	1.5HP			
			220V/50Hz or 60Hz	460V/50Hz or 60Hz	2.0HP	1250 RPM	2160-7560
			120V/60Hz	230V/50Hz or 60Hz	2.0HP		
FRUE-18B-0EA		None	460V/50Hz or 60Hz	3.0HP	1420 RPM	2160-7560	
			230V/50Hz or 60Hz	3.0HP			
		220V/50Hz or 60Hz	380V/50Hz or 60Hz	1.0HP	800RPM	2574-9009	
		120V/60Hz	230V/50Hz or 60Hz	1.0HP		2574-9009	
FRUE-20B-0AA			220V/50Hz or 60Hz	380V/50Hz or 60Hz	1.5HP	950RPM	2574-9009
		120V/60Hz	230V/50Hz or 60Hz	1.5HP	2574-9009		
FRUE-20B-0BA			220V/50Hz or 60Hz	380V/50Hz or 60Hz	2.0HP	1100RPM	2574-9009
		120V/60Hz	230V/50Hz or 60Hz	2.0HP	2574-9009		
FRUE-20B-0CA			None	380V/50Hz or 60Hz	3.0HP	1260RPM	2574-9009
				230V/50Hz or 60Hz	3.0HP		2574-9009
		220V/50Hz or 60Hz	460V/50Hz or 60Hz	1.5HP	760 RPM	3380-12480	
		120V/60Hz	230V/50Hz or 60Hz	1.5HP		3380-12480	
FRUE-24B-0BA			220V/50Hz or 60Hz	460V/50Hz or 60Hz	2.0HP	860 RPM	3380-12480
		120V/60Hz	230V/50Hz or 60Hz	2.0HP	3380-12480		
FRUE-24B-0CA			None	460V/50Hz or 60Hz	3.0HP	960 RPM	3380-12480
				230V/50Hz or 60Hz	3.0HP		3380-12480
FRUE-24B-0EA			None	380V/50Hz or 60Hz	3.0HP	750RPM	6783-16282
				230V/50Hz or 60Hz	3.0HP		
FRUE-28B-0BA		None	380V/50Hz or 60Hz	4.0HP	850RPM	6783-16282	
		None	230V/50Hz or 60Hz	4.0HP			
			None	380V/50Hz or 60Hz	5.5HP	950RPM	6783-16282
			None	230V/50Hz or 60Hz	5.5HP		
FRUE-28B-0CA			None	380V/50Hz or 60Hz	4.0HP	650RPM	8730-21000
			None	230V/50Hz or 60Hz	4.0HP		
FRUE-32B-0BA		None	380V/50Hz or 60Hz	5.5HP	750RPM	8730-21000	
		None	230V/50Hz or 60Hz	5.5HP			
			None	380V/50Hz or 60Hz	7.5HP	850RPM	8730-21000
			None	230V/50Hz or 60Hz	7.5HP		
FRUE-32B-0CA			None	380V/50Hz or 60Hz	7.5HP	850RPM	8730-21000
			None	230V/50Hz or 60Hz	7.5HP		

Utility Set Fans						
Models	Image	AC motor 1Ø	AC motor 3Ø	HP	Fan Speed (RPM)	CFM
FUTY-08-XX		220V/60Hz	220V/60Hz	0.5HP	1400 RPM	600-3100
		120V/60Hz	120V/60Hz	0.5HP		
		220V/60Hz	220V/60Hz	0.75HP	1800 RPM	600-3100
		120V/60Hz	120V/60Hz	0.75HP		
		220V/60Hz	220V/60Hz	1HP	2200 RPM	600-3100
		120V/60Hz	120V/60Hz	1HP		
		220V/60Hz	220V/60Hz	1.5HP	2450 RPM	600-3100
		120V/60Hz	120V/60Hz	1.5HP		
		220V/60Hz	460V/60Hz	2HP	2800 RPM	600-3100
		120V/60Hz	230V/60Hz	2HP		
FUTY-10-XX		220V/60Hz	460V/60Hz	0.75HP	1300 RPM	550-4450
		120V/60Hz	230V/60Hz	0.75HP		
		220V/60Hz	460V/60Hz	1HP	1500 RPM	550-4450
		120V/60Hz	230V/60Hz	1HP		
		220V/60Hz	460V/60Hz	1.5HP	2000 RPM	550-4450
		120V/60Hz	230V/60Hz	1.5HP		
		220V/60Hz	460V/60Hz	2HP	2300 RPM	550-4450
		120V/60Hz	230V/60Hz	2HP		
			460V/60Hz	3HP	2800RPM	550-4450
			230V/60Hz	3HP		
FUTY-14-XX		220V/60Hz	460V/60Hz	0.75HP	1200 RPM	1000-5200
		120V/60Hz	230V/60Hz	0.75HP		
		220V/60Hz	460V/60Hz	1HP	1500 RPM	1000-5200
		120V/60Hz	230V/60Hz	1HP		
		220V/60Hz	460V/60Hz	1.5HP	1650 RPM	1000-5200
		120V/60Hz	230V/60Hz	1.5HP		
		220V/60Hz	460V/60Hz	2HP	1800 RPM	1000-5200
		120V/60Hz	230V/60Hz	2HP		
			460V/60Hz	3HP	2800RPM	1000-5200
			230V/60Hz	3HP		
	460V/60Hz	4HP	2400RPM	1000-5200		
	230V/60Hz	4HP				
FUTY-16-XX		220V/60Hz	460V/60Hz	0.75HP	900 RPM	2185-7650
		120V/60Hz	230V/60Hz	0.75HP		
		220V/60Hz	460V/60Hz	1HP	1100 RPM	2185-7650
		120V/60Hz	230V/60Hz	1HP		
		220V/60Hz	460V/60Hz	1.5HP	1300 RPM	2185-7650
		120V/60Hz	230V/60Hz	1.5HP		
		220V/60Hz	460V/60Hz	2HP	1450 RPM	2185-7650
		120V/60Hz	230V/60Hz	2HP		
			460V/60Hz	3HP	1700 RPM	2185-7650
			230V/60Hz	3HP		
			460V/60Hz	4HP	1850 RPM	2185-7650
			230V/60Hz	4HP		
			460V/60Hz	5.5HP	2000 RPM	2185-7650
			230V/60Hz	5.5HP		

Utility Set Fans						
Models	Image	AC motor 1Ø	AC motor 3Ø	HP	Fan Speed (RPM)	CFM
FUTY-18-XX		220V/60Hz	460V/60Hz	1HP	900 RPM	2280-8000
		120V/60Hz	230V/60Hz	1HP		
		220V/60Hz	460V/60Hz	1.5HP	1100 RPM	2280-8000
		120V/60Hz	230V/60Hz	1.5HP		
		220V/60Hz	460V/60Hz	2HP	1300 RPM	2280-8000
		120V/60Hz	230V/60Hz	2HP		
			460V/60Hz	3HP	1500 RPM	2280-8000
			230V/60Hz	3HP		
	460V/60Hz	4HP	1650 RPM	2280-8000		
	230V/60Hz	4HP				
FUTY-20-XX		220V/60Hz	460V/60Hz	1.5HP	950 RPM	2750-10900
		120V/60Hz	230V/60Hz	1.5HP		
		220V/60Hz	460V/60Hz	2HP	1050 RPM	2750-10900
		120V/60Hz	230V/60Hz	2HP		
			460V/60Hz	3HP	1150 RPM	2750-10900
			230V/60Hz	3HP		
			460V/60Hz	4HP	1300 RPM	2750-10900
			230V/60Hz	4HP		
	460V/60Hz	5.5HP	1450 RPM	2750-10900		
	230V/60Hz	5.5HP				
FUTY-24-XX		220V/60Hz	460V/60Hz	2HP	800 RPM	3000-11100
		120V/60Hz	230V/60Hz	2HP		
			460V/60Hz	3HP	900 RPM	3000-11100
			230V/60Hz	3HP		
			460V/60Hz	4HP	1000 RPM	3000-11100
			230V/60Hz	4HP		
			460V/60Hz	5.5HP	1200 RPM	3000-11100
			230V/60Hz	5.5HP		
FUTY-28-XX			460V/60Hz	3HP	800 RPM	4650-13650
			230V/60Hz	3HP		
			460V/60Hz	4HP	900 RPM	4650-13650
			230V/60Hz	4HP		
			460V/60Hz	5.5HP	1000 RPM	4650-13650
			230V/60Hz	5.5HP		
			460V/60Hz	7.5HP	1100 RPM	4650-13650
			230V/60Hz	7.5HP		
FUTY-32-XX			460V/60Hz	5.5HP	700 RPM	6100-18000
			230V/60Hz	5.5HP		
			460V/60Hz	7.5HP	850 RPM	6100-18000
			230V/60Hz	7.5HP		
			460V/60Hz	10HP	1000 RPM	6100-18000
			230V/60Hz	10HP		

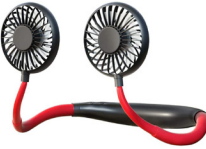
Makeup Air Roof Supply Fans					
Models	Image	AC motor 1Ø	AC motor 3Ø	HP	CFM
FRMS-10B-X0XX		220V/60Hz	460V/60Hz	0.33HP	800-2750
		120V/60Hz	230V/60Hz	0.33HP	
		220V/60Hz	460V/60Hz	0.50HP	800-2750
		120V/60Hz	230V/60Hz	0.50HP	
		220V/60Hz	460V/60Hz	0.75HP	800-2750
		120V/60Hz	230V/60Hz	0.75HP	
		220V/60Hz	460V/60Hz	1HP	800-2750
		120V/60Hz	230V/60Hz	1HP	
FRMS-12B-X0XX		220V/60Hz	460V/60Hz	0.33HP	1200-3700
		120V/60Hz	230V/60Hz	0.33HP	
		220V/60Hz	460V/60Hz	0.50HP	1200-3700
		120V/60Hz	230V/60Hz	0.50HP	
		220V/60Hz	460V/60Hz	0.75HP	1200-3700
		120V/60Hz	230V/60Hz	0.75HP	
		220V/60Hz	460V/60Hz	1.0HP	1200-3700
		120V/60Hz	230V/60Hz	1.0HP	
		220V/60Hz	460V/60Hz	1.5HP	1200-3700
		120V/60Hz	230V/60Hz	1.5HP	
FRMS-15B-X0XX		220V/60Hz	460V/60Hz	0.50HP	1250-4750
		120V/60Hz	230V/60Hz	0.50HP	
		220V/60Hz	460V/60Hz	0.75HP	1250-4750
		120V/60Hz	230V/60Hz	0.75HP	
		220V/60Hz	460V/60Hz	1.0HP	1250-4750
		120V/60Hz	230V/60Hz	1.0HP	
		220V/60Hz	460V/60Hz	1.5HP	1250-4750
		120V/60Hz	230V/60Hz	1.5HP	
		220V/60Hz	460V/60Hz	2.0HP	1250-4750
		120V/60Hz	230V/60Hz	2.0HP	
FRMS-18B-X0XX		220V/60Hz	460V/60Hz	1.0HP	2450-8450
		120V/60Hz	230V/60Hz	1.0HP	
		220V/60Hz	460V/60Hz	1.5HP	2450-8450
		120V/60Hz	230V/60Hz	1.5HP	
		220V/60Hz	460V/60Hz	2.0HP	2450-8450
		120V/60Hz	230V/60Hz	2.0HP	
			460V/60Hz	3.0HP	2450-8450
			230V/60Hz	3.0HP	
			460V/60Hz	5.0HP	2450-8450
			230V/60Hz	5.0HP	

Inline Duct Fans							
Models	Image	Speed RPM	Voltage	Power	Noise	Working temp	
FLNE-04-100X-0XX (4")		2500	220-240V/50Hz	68W	65dB	55°C	131°F
FLNE-04-100X-0XX (4")		2500	110-120V/60Hz	94W	65dB	55°C	131°F
FLNE-05-125X-0XX (5")		2500	220-240V/50Hz	75W	66dB	55°C	131°F
FLNE-05-125X-0XX (5")		2500	110-120V/60Hz	96W	66dB	55°C	131°F
FLNE-06-150X-0XX (6")		2500	220-240V/50Hz	89W	72dB	55°C	131°F
FLNE-06-150X-0XX (6")		2500	110-120V/60Hz	116W	72dB	55°C	131°F
FLNE-06-160X-0XX (6")		2500	220-240V/50Hz	85W	72dB	55°C	131°F
FLNE-06-160X-0XX (6")		2500	110-120V/60Hz	116W	72dB	55°C	131°F
FLNE-08-200X-0XX (8")		2500	220-240V/50Hz	127W	70dB	55°C	131°F
FLNE-08-200X-0XX (8")		2500	110-120V/60Hz	159W	70dB	55°C	131°F
FLNE-10-250X-0XX (10")		2500	220-240V/50Hz	168W	70dB	55°C	131°F
FLNE-10-250X-0XX (10")		2500	110-120V/60Hz	210W	70dB	55°C	131°F
FLNE-12-315X-0XX (12")		2500	220-240V/50Hz	223W	75dB	55°C	131°F
FLNE-12-315X-0XX (12")		2500	110-120V/60Hz	250W	75dB	55°C	131°F
FLNE-14-355X-0XX (14")		2500	220-240V/50Hz	145W	59dB	55°C	131°F
FLNE-14-355X-0XX (14")		2500	110-120V/60Hz	250W	59dB	55°C	131°F
FLNE-16-400X-0XX (16")		2500	220-240V/50Hz	168W	60dB	55°C	131°F
FLNE-16-400X-0XX (16")		2500	110-120V/60Hz	210W	60dB	55°C	131°F

Inline Duct Fans FMIX-A AC Models							
Models	Image	Speed RPM	Voltage	Power	Noise	Working temp	
FMIX-6A-0XX (6")		2500	220-240V/50Hz	41W	52	60°C	140°F
FMIX-6A-0XX (6")		2900	220-240V/50Hz	7W	46	60°C	140°F
FMIX-6A-0XX (6")		3480	110-120V/60Hz	55W	62	60°C	140°F
FMIX-8A-0XX (8")		2500	220-240V/50Hz	120W	67	60°C	140°F
FMIX-8A-0XX (8")		2900	220-240V/50Hz	17W	52	60°C	140°F
FMIX-8A-0XX (8")		3480	110-120V/60Hz	179W	71	60°C	140°F
FMIX-10A-0XX (10")		2365	220-240V/50Hz	153W	68	60°C	140°F
FMIX-10A-0XX (10")		2750	220-240V/50Hz	20W	51	60°C	140°F
FMIX-10A-0XX (10")		3050	110-120V/60Hz	228w	71	60°C	140°F
FMIX-12A-0XX (12")		2900	220-240V/50Hz	334W	72	60°C	140°F
FMIX-12A-0XX (12")		1420	220-240V/50Hz	42W	59	60°C	140°F
FMIX-12A-0XX (12")		3490	110-120V/60Hz	489W	78	60°C	140°F
FMIX-14A-0XX (14")		2960	220V or 380V/50Hz	1.1kW	81	80°C	176°F
FMIX-14A-0XX (14")		1460	220V or 380V/50Hz	252W	70	80°C	176°F
FMIX-16A-0XX (16")		2960	380/50Hz	1.5kW	84	80°C	176°F
FMIX-16A-0XX (16")		1420	220V or 380V/50Hz	370w	73	80°C	176°F



Inline Duct Fans FMIX-S and FMIX-SE EC Technology Models							
Models	Image	Speed RPM	Voltage	Power	Noise	Working temp	
FMIX-6S-0XXX (6")		2500	220V/50Hz-60Hz	18w	49	60°C	140°F
FMIX-6S-0XXX (6")		2500	110V/60Hz	18w	49	60°C	140°F
FMIX-8S-0XXX (8")		2500	220V/50Hz-60Hz	65w	61	60°C	140°F
FMIX-8S-0XXX (8")		2500	110V/60Hz	65w	61	60°C	140°F
FMIX-10S-0XXX (10")		2900	220V/50Hz-60Hz	140w	70	60°C	140°F
FMIX-10S-0XXX (10")		2900	110V/60Hz	140w	70	60°C	140°F
FMIX-12S-0XXX (12")		3200	220V/50Hz-60Hz	378w	75	60°C	140°F
FMIX-12S-0XXX (12")		3200	110V/60Hz	378w	75	60°C	140°F
FMIX-14S-0XXX (14")		2800	220V/50Hz-60Hz	1.1kw	70	80°C	176°F
FMIX-14S-0XXX (14")		2800	110V/60Hz	1.1kw	70	80°C	176°F
FMIX-16S-0XXX (16")		2800	220V/50Hz-60Hz	1.5kw	73	80°C	176°F
FMIX-16S-0XXX (16")		2800	110V/60Hz	1.5kw	73	80°C	176°F

Inline Duct Fans FMIX-S and FMIX-SE EC Technology Models					
Models	Image	Speed Settings	Recharge Connection	Battery Life	LEDs
NF001 Blue		3	110V/60Hz	up to 4 hrs	Yes
NF001 Black		3	110V/60Hz	up to 4 hrs	Yes
NF001 Grey		3	110V/60Hz	up to 4 hrs	Yes
NF001 Pink		3	110V/60Hz	up to 4 hrs	Yes



# IMPORTANT NOTES:

## PRICING, CHARGING AND PAYMENT TERMS:

1. Each indoor unit comes with one (1) remote control, one (1) indoor unit wall mount bracket.
2. The installation kit is an optional item. It consists of a pair of refrigerant pipes, inter-connecting wires between indoor-outdoor unit (cable tie, pipe wrap, and condensate drain hose are available upon request).
3. FOB YMGI warehouse. Delivery to be charged per distance.
4. YMGI will charge liftgate service at a rate of \$80 each, if anticipated by customer and requested in order. If liftgate service is not requested with the original order and added later, the incurred charge can be much higher than \$80.
5. If the customer finds that a liftgate service has to be used after the truck delivers the products to the destination, for any reasons, such as the delivery area is too small and cannot accommodate a 45' truck delivery or the neighbourhood doesn't allow 45' truck delivery, the trucking company will have to redeliver. The delivery will need to be rescheduled with liftgate service charge + redelivery charge.
6. If trucking company calls ahead of time and delivery timeframe is made, but nobody is at the location to receive the delivery and redelivery has to be made, then customer will need to pay for such redelivery, before shipment is delivered.
7. Payment terms:
  - A. New accounts: 1) Electronic wiring; 2) Direct deposit; 3) Valid credit card-Visa or Master, before shipping.
  - B. After \$200,000 order paid prior to shipping, will accept application for payment terms 30 days net.

It is distributor/sales' responsibility to control business risk and avoid business fraud. We strongly suggest distributor/sales require purchaser to upload pictures of their driver license front and back, credit card front and back, and authorize in writing to charge credit card.

## ORDERING, SHIPPING RELATED DETAILS AND POLICY

### Placing Orders

1. Distributor needs to state these shipping and charging details/policies clearly in the sales documents/policies, and have customers read these details and policies, before they can check out the products. The customer needs to check and confirm if truck delivery to the delivery location is allowed and if a liftgate service is needed before purchase.
2. Check with YMGI regularly and keep listed items inventory current.
3. Email the order to [orders@ymgigroup.com](mailto:orders@ymgigroup.com), along with confirmation of payment.
4. Customer must enter the name of person who will receive the products and one reachable phone numbers (cell, home or office) in the original order. Trucking company will normally call ahead to schedule the delivery.
5. Once the payment is confirmed and cleared, YMGI will process the order.

### Order Processing, Shipping, Tracking, Receiving, Invoice/Charging

1. Normally, YMGI can ship orders same day, if products are in stock and orders are received by 1:00 PM CST. During the busy season, we may ship out the 2nd day. If we cannot ship, we will notify you of the reason and ask you for approval or further decision, so that you can make arrangements, including notifying your customers accordingly.
2. We pack units on a skid before banding and wrapping for shipment by truck. On each skid, there is a packing list to show all the shipping information, but no pricing. We take pictures of the banded products or wrapped pallets so that we have documentation of how each order is packed. This is saved as proof of shipping, and may be used in the event of shipping damage or loss claim, if required.
3. To protect the product from any potential damage, any box with aggregated weight of more than 90 LBs/delivery, will be securely packed onto a pallet (skid) and delivered via truck service.
4. YMGI selects the best shipping carriers that we have worked with for long time. A combination of factors are considered, including, but not limited to, safe delivery, lead time, service, cost, historic damage ratio, etc..
5. YMGI will email the distributor all shipping information, once the order is shipped: Distributor order number, product model number, qty., trucking company name, tracking number.

### Order Receiving and Receiver's Shipment and Product Checking

1. It is the customer/recipient's responsibility to check the shipped order against packing list/order upon receiving, to make sure no equipment is missing or damaged. If any equipment is missing or damaged, customer must note on the receiving paperwork, take photos of any damage or provide proof of missing parts, and email to [customerservice@ymgigroup.com](mailto:customerservice@ymgigroup.com) as soon as possible. If YMGI doesn't receive notification within 24 hours after delivery, the customer accepts the delivery is checked and all products are in good condition.
2. If there is any missing or damaged equipment found at delivery, the customer can refuse the delivery.
3. If there is no missing or damaged equipment, or no damage is noted on the delivery documents and the customer keeps a copy or photo copy of it, the customer waives the right to request replacement if any item is missing, or damage is found later.



## RETURN POLICY

1. If the customer returns equipment, for any reason, any products which boxes are not opened and no parts are missing and no damage is caused after delivery, distributor/sales will need to have the customer take photos of the unit/parts, and email to customerservice@ymgigroup.com and request a Return Goods Authorization (RGA). After RGA is approved by YMGI, in writing, YMGI will email or fax to you an RGA with a YMGI approved number, after which the customer can pack the unit securely onto a skid, in the same manner it was delivered, and send photos by email to customerservice@ymgigroup.com for shipping approval, before shipping to a YMGI designated warehouse for inspection and other processes afterwards. If units have been installed, authorization for return will NOT be approved. Non-authorized return will not be processed and will not be honored.
2. There will be 20% invoice value + two-way shipping charge as restocking/handling fee for authorized returns, as long as there is no damage or parts missing is verified after YMGI inspects the returned unit/part(s).
3. If there is any damage or missing part(s) found after return, customer will be charged for their replacement or repair value, at a fair rate.

## Technical Support and Customer Service

1. YMGI does not perform any installations, maintenance or field service for customers. YMGI does provide technical support over phone or email, to help onsite technicians install or trouble-shoot problems with any of our units and identify parts that may need to be replaced. In order to identify the problems as accurately and quickly as possible, customer-hired technician can call YMGI technical support at 866-866-3138x703, from the job site so that they can go over necessary technical steps and make necessary measurements in order to find any issue(s) and provide solutions quickly, and avoid any misdiagnosis.
2. YMGI provides timely and detailed customer service, including unit operation guidance, maintenance, parts, warranty and so on.

## Warranty and Parts

1. YMGI products, as long as installed fully, properly and correctly by licensed HVAC technician, and registered with YMGI Warranty Dept. within 7-days of original installation, are covered with 7-year compressor and 2-year parts only (no labor warranty), as detailed in the Limited Product Warranty. YMGI products are designed with the state-of-the-art technologies and built with quality of components assured by high QC and QA standards.
2. Parts are stocked to support warranty and customer purchases.

**YMGI products are dedicated to providing the best combination of product features, quality, price, rapid shipping, warranty, customer service, technical support and availability. Thank you for choosing YMGI.**



YMGI is dedicated to designing, manufacturing and distributing the highest quality, energy saving and environmentally friendly air conditioner and heat pump products, while providing the best service and support to all of our customers. Our mission is to help build a sustainable, efficient and green world.

- **Symphony SOLAR DC Inverter**  
(56) Single PV, (79) Single PH 12-18K Btu/h  
(86) Single Zone All DC 09-24K Btu/h  
(55) Multi Zone Solar VRF 3, 4, 8, 16, and 24 Ton.
- **Symphony SOLO DC Inverter**  
(57)2,3 Single Zone 16 SEER, 09-36K Btu/h  
(58)4, (78)1-Single Zone 18-23 SEER, 09-36K Btu/h
- **Symphony CHOIR DC Inverter**  
(46)2 DC Inverter Multiple Zone 15 SEER, 2x09K and 2x12K Btu/h  
(59)2S-DC Inverter Multiple Zone 16 SEER 6x09K to 9x09K Btu/h  
(59)4-DC Inverter Multiple Zone 21 SEER 2x09K to 5x12K Btu/h
- **Symphony VRF - DC Inverter HP, Heat Recovery, and Solar.**  
**Up to 64 zones.**
- **Symphony HARMONY-Packaged Self-Contained 42"x16"**  
PTAC/PTHP Electric Heater or Hot Water Coil, and VPAK
- **Symphony CONDUCTOR-Split Type Condensing Units Side Discharge**  
**SHCR & YTAC**

## YMGI Group

601 Arrow Ln, O'Fallon, MO 63366 • 866-833-3138 • info@ymgigroup.com • ymgigroup.com